

AAA Chauffeured Service Policy

AAA Chauffeured Service will not distribute your personal and financial information to any third party and will use information only to provide service and collect payment for service in accordance with our price list and our policy.

When you place a reservation with AAA Chauffeured Service you agree to be charged to your credit/debit card for the reservation you placed when the cancelation period is reached. We accept all major credit and debit cards but no cheques.

Cancelation periods:

For the fares below \$50 two hours prior to due pickup

For the fares from \$50-\$100 twenty four hours prior to due pickup

For the fares over \$100 seven days prior to due pickup

A no show is defined as a fifteen minutes past due time at house address and thirty minutes at the airport. In a case that flight has been delayed or canceled we will contact customer to rearrange the pickup time.

Possible changes to booking will be accepted over the phone only up to one hour before due time. Impossible changes will result in a cancelation and charge for the reservation. The decision on what is possible and what not is at our discretion.

AAA Chauffeured Service is not responsible for items left in the vehicle but will attempt to return found items whenever possible and reserves the right to charge a delivery fee.

AAA Chauffeured Service will not be responsible for circumstances that are beyond our control like traffic congestion, road closures, delays due to accidents or bad weather, airplane, bus or train delays etc.

The passenger paying for the reservation is responsible for damages and cleaning charges incurred by the passengers: vomit \$100, drink spillage \$50, upholstery tears - replacement/repair, opening a car door into another vehicle or object - repair quote.

AAA Chauffeured Service uses, at its own discretion, business partners to provide transportation services for our clients.